



WANDERLIST TOURS

BOOKING CONDITIONS

Aka "the legal stuff"

THIS IS A
CONTRACT
BETWEEN YOU (THE
TRAVELER) AND
US (WANDERLIST
TOURS).

WANDERLISTTOURS.COM

HELLO@WANDERLISTTOURS.COM

1. OUR CONTRACT

All bookings are made with WanderList Tours. By booking with us, you confirm you agree to these Booking Conditions. We will accept your booking upon this understanding. You can refer to the services provided in your booking confirmation invoice. WanderList offers a 72-hour, risk-free booking of \$150.

IN LAYMAN'S TERMS

When we meet up in some faraway corner of the globe, you understand the handshake between us. If you ever need it, you'll always have this info at your fingertips. Our agreement is so important that we give you that 72-hour, risk-free window to mull it over.

2. DEPOSIT REQUIREMENT

For international trips, you must pay a non-refundable deposit of \$150 per person per trip to confirm your booking. If your booking is made within 60 days of the trip's departure date, you must pay the full amount at the time of booking. Once we receive your online booking, we will send you a payment request. You must accept within 24 hours to reserve your spot.

IN LAYMAN'S TERMS

At WanderList, we want our suppliers to have peace in knowing they can confirm rooms, buses, and anything else you'll need along the way. Because of this, we do need full payment if you book within 60 days of your trip's departure. Not sure? We'll give you 24 hours to think about it before moving forward after we send your payment request.

3. ACCEPTANCE OF BOOKING AND FINAL PAYMENTS



You will receive a confirmation invoice upon our acceptance of your booking. A contract between us is created the date we send the confirmation invoice. If you book within seven days of the departure, the contract will exist once we accept your deposit. For details regarding final payments, please refer to your booking confirmation invoice. Payment for the balance of the trip price is due 60 days before the departure date.

IN LAYMAN'S TERMS

If you go forward after your 72-hour, risk-free booking expires, we'll send you an immediate invoice. (Don't worry, it's just a contract!) If you're an impulsive soul who books within seven days of the start of the trip, we'll see if we can get you a spot. If yes, we'll send you the contract once we accept your payment.

4. YOUR DETAILS



To confirm all travel arrangements, you must provide us with all requested details with the balance of the trip price. This includes your full name as stated on your passport, date of birth, nationality, passport number, passport issue, and expiry date. Please inform us of any pre-existing medical conditions which may affect your ability to make travel arrangements.

IN LAYMAN'S TERMS

At some point, we need some serious, existential data about you. If you're curious why, it's just because our suppliers (especially hotels/hostels) need this information for security purposes. When it's convenient for you, please provide the golden nuggets listed above. Also, if you have a medical condition that may affect you on the trip, such as a severe allergy, tell us. Among other things, it helps us prepare the right menu choice for select dinners.



5. CANCELLATION – BY YOU



Cancellation fees will apply if you cancel some or all parts of your booking. Your cancellation becomes effective when we receive confirmation of the cancellation. If you want to make it formal, you can send written confirmation of your cancellation. Or, you can just email or text us with an official cancellation along with your John Hancock. If you cancel, you will be responsible for the below amounts depending on when you give us confirmation of cancellation.

- More than 60 days from the start of the tour, you will be refunded 100% of the total payment.
- 59-30 days out, you will be refunded 50% of the total payment.
- Less than 30 days out, there is a 0% refund.

The good news is, you can always use your deposit toward any other tour — present or future.

IN LAYMAN'S TERMS

This is important, and we are all for transparency! 'Cancellation fees' mean 'payments you've already made for your trip that you could lose if you cancel at certain points' (see left). If you want or need to cancel, you can confirm it by writing a letter, sending an email, scanning a copy of a letter, sending an S.O.S., etc. Just make sure you write or sign your name to finalize it.

Now, when and why could you lose some of your payments? First, why: The deadlines reflect payments we (WanderList Tours) are required to pay our suppliers. If you cancel 60 or more days out, there is no cancellation fee for you; if you cancel 59-30 days out, the charge is half of your payment (which is what we are charged by canceling your spot at various accommodations and events). If you cancel within 30 days or less, we can't refund you because we will have to pay in full at that point.

However, please know that you don't have to lose this money! Just use it toward another trip.

6. CANCELLATION – BY US



We reserve the right to cancel a trip up to 60 days before departure. We hope it never comes to this, but we also reserve the right to cancel a trip at any time prior to departure for specific reasons, including terrorism, natural disasters, political unrest, or we are unable to fulfill the itinerary.

If we cancel your trip, you can transfer amounts paid to an alternate departure date or receive a full refund. We are not, however, responsible for incidental expenses you may have incurred as a result of your booking. This includes, but is not limited to, travel insurance, flights, vaccinations, and visas.

IN LAYMAN'S TERMS

Like every travel company, we need to have this clause to not only protect ourselves but also to protect you. The first part of this section simply grants us the freedom to cancel a tour. We will let you know ahead of time and pay you back anything you've paid.

We also need this clause because we must protect you from terrorist activity, natural disasters, or anything else that prevents the tour from running successfully. You can transfer to another tour or get a refund. However, if you have already paid for things, like converters/adapters, apps, even flights (insurance typically covers this), we won't be able to refund you.

7. BOOKING AMENDMENTS



You may transfer from one trip to another or transfer your booking to another person, but you must notify us at least 30 days prior to the departure date. If you notify us less than 30 days from the departure date, regular cancellation fees will apply.

The penalty charge for transferring a trip is \$75. This fee covers the efforts it takes to rearrange details with our suppliers to avoid charges. When transferring to another person, the transfer must meet all requirements outlined in our Booking Conditions. Transferees must be approved by us. Transfers to another departure can only be made to a departure within the current validity period.

IN LAYMAN'S TERMS

This is a good one: If you suddenly say 'Damn it, I knew I should have signed up for the Quintet tour instead,' you can — but tell us at least 30 before the departure date. Heck, you can even let your friend or sibling go in your place (again, please tell us).

If you let us know less than 30 days prior to the start, there is a \$75 service charge, which is required to let the entire tour (hotels, buses, guides, etc.) that you are not coming. If you do want to transfer your trip to someone else, this 'someone else' must meet/agree to the Booking Conditions you're reading through. We must dot the 'i's,' cross the 't's,' and they will then receive a confirmation notice.

Lastly, if you transfer to another tour within the 30-day period, the tour you transfer to must be one we run that season. This is because we will be on the hook to pay all the costs of the tour since all supplier companies require upfront payment from 60 days out.

8. INCLUSIONS

The price of your trip includes:

- All accommodation as listed on the website
- All transport listed on the website
- Sightseeing and meals as listed on the website
- The services of a group leader as listed on the website
- Tips for activity leaders (e.g., tour guides, bus drivers, restaurants, etc.) Tip for the tour leader is not included. Gratuity recommendations will be emailed or mailed along with other trip materials.

IN LAYMAN'S TERMS

The price you pay covers all the awesome details of central hostels/hotels (yep, even twin rooms #saynotostuffydorms), triples or quads (if you request them), guided tours, meals included on the tour (like wine tastings, group dinners), 24/7 tour leader, and...drumroll...tips for bus drivers, waiters/resses for included meals, guides. The only tip you need to worry about is your tour leader, but we let you know a recommended amount.

9. EXCLUSIONS

The price of your trip does not include:

- Flights unless specified
- Travel insurance
- Excess baggage charges and misc taxes
- Meals other than those included in the trip
- Visa and passport fees
- Optional activities (if any occur not included on itinerary)
- Personal expenses

IN LAYMAN'S TERMS

These are the things not included in the price of your tour: flights (unless we run a tour that includes them in the itinerary), and travel insurance. Pat yourself on the back because you've just saved yourself loads of money by avoiding expensive service charges. To see how easy it is to get these on your own, use our free resources on our website.. Getting back: also not included are miscellaneous airport costs, extra meals, visa and/or passport costs, and personal expenses.

10. PASSPORT AND VISAS

You must carry a valid passport with you at all times during your trip. You must have obtained all appropriate visas, permits, and certificates for the countries in which you will visit during your trip. Your passport must be valid for six months after the duration of the trip.

It is your responsibility to ensure you possess the correct visas, permits, and certificates for your trip. We are not responsible if you are refused entry into a country because you lack the correct travel documentation.

IN LAYMAN'S TERMS

In order to travel, you need to have travel documents. What you may not know is that it has to be valid for AT LEAST six months from the end date of the tour. Please make sure you've taken care of these. Because you won't get past the check-in counter at the airport if you can't show you are documented in the system.

Also, be careful to ask the appropriate people if you (it's very rare, though) may need a visa. For instance, if you were born in Asia, carrying a passport may not be enough; you may need a visa depending on whether or not that country requires extra I.D.

11. TRAVEL INSURANCE



Travel insurance is mandatory for all our travelers and should be taken out at the time of your booking. You must provide proof of insurance on the first day of travel; without it, you will not be able to join the trip.

Travel insurance must provide cover against personal accident, death, medical expenses, and emergency repatriation. We recommend a minimum coverage of USD 200,000 for each of the aforementioned categories.

We also recommend your insurance covers cancellation, curtailment, personal liability, and loss of luggage and personal effects. We recommend [World Nomads](#). While you are not obligated to purchase insurance through them, we will say they are extremely easy to work with, competitively priced, and offer great coverage. Disclosure: We do NOT receive compensation recommending them.

IN LAYMAN'S TERMS

Again, congratulations on this point, because getting your own travel insurance is something you can do in five minutes! First, when you meet your tour leader, show him/her you have it. If not, you will not be able to continue.

Secondly, the most widely used travel insurance (and the easiest) in the world is World Nomads. Make sure it covers the points above. True, we do recommend World Nomads, but it's not because we get a commission (we don't); it's just because their site and wording are so clear and easy to understand.

12. FLEXIBILITY



Understand that the tour director may change itineraries, transportation, travel routes, and activities to make the tour better for you or due to local circumstances or events out of our control. However, we will inform you of any tour alterations before they occur.

Additionally, you will understand that international group tours require flexibility and acknowledge the cultures, cities, and people you encounter along your trip will be different from what you are accustomed to.

IN LAYMAN'S TERMS

Your tour leader might change activities to make the tour better for you. That's all.

Example: Your museum entrance is supposed to start on a Tuesday at 10 AM. However, let's say there's a strike. The guide will change the time or date to make the tour run smoother. In that regard, this clause just means that you understand that group travel requires patience, flexibility and typical stress-coping mechanisms (like espresso).

13. TOUR LEADER

Our group trips are run by a group leader. The group leader's decision is final on all matters. The group leader is trained and qualified to make decisions that affect the safety and well being of the group.

If you fail to comply with the group leader's decision or interfere with the wellbeing of the group, the group leader may ask you to leave the trip with no refund. We may also choose not to accept your bookings for other trips. It is also critical you comply with all laws, customs, foreign exchange, and drug regulations of countries visited.

IN LAYMAN'S TERMS

Let's get to the nitty gritty here: The tour leader is the person on the road, leading your tour 24/7. Besides making appointments, calls, confirmations, decisions with supplier bookings, etc., you will grow to love them and probably end up besties for life. But another part of their job is to deal with safety issues. In that regard, if the group is being affected by situations that are threatening in any way, the group leader will present these circumstances to the operations team, which could result in immediate removal for the person(s) responsible with no refund.

14. RISK ACCEPTANCE

You acknowledge and agree that participation in activities, such as adventure travel, involves inherent risks and dangers, such as potential personal and bodily injury, including death, and property loss or damage.

You agree you have considered the nature and extent of the risks involved and voluntarily choose to assume all such risks, both known and unknown, even those risks that result from the negligence of others and assume full responsibility for your participation in such activities.

IN LAYMAN'S TERMS

This shouldn't frighten you because this just lets you know that it's possible to get hurt or injured (yes, even perish!) by participating in some adventure travel activities. Your travel insurance will cover these, but this clause protects you (the traveler) and us (WanderList Tours) from the risks (seen and unseen/known and unknown).

The activities we run are done by third parties (e.g., a snorkeling company that is not WanderList Tours), and by your participation, you assume responsibility for any risks involved.

15. INDEMNIFICATION

You agree to indemnify, defend, and hold harmless WanderList Tours, its affiliates, officers, directors, employees, agents, services providers, and licensors from and against all losses, liabilities, costs (including without limitation attorneys' fees and costs on appeal or at trial), damages, judgments, claims, of every kind and nature, to the fullest extent permitted by law, arising from or relating in any way to (i) your use of the Site, (ii) the products and services purchased through the Site, (iii) any liabilities, claims, damages, and injuries arising from or related to any act or omission of a Service Provider or another third party, (iv) your conduct in connection with the Site, or (v) your violation of these Experiences Terms, the Terms of Service, any law or the rights of any third party.

IN LAYMAN'S TERMS

The dreaded 'legalese' jargon is important here and means that, by traveling with WanderList Tours, you have not only agreed to the Booking Conditions you've been reading but also to follow through on them in case you bring charges against WanderList's employees, suppliers, licensors, and others.

In other words, if you have agreed to the points of the Booking Conditions, especially #14, but then decide to do something against one of the points in the Booking Conditions, you agree that you acknowledge that you are doing something against one of the points we have advised you on. While all travel companies have this clause, we felt it was important to exclaim exactly what it means.

16. OPTIONAL ACTIVITIES

Our tours are already packed with the best activities and adventures, but should you or the group desire an extra adventure not included, you acknowledge optional activities or activities performed during your free time are not included in the trip price and do not form part of the trip or this contract. Any advice or aid given by your group leader or local representative in arranging optional activities does not make us liable. The contract for the provision of that activity will be between you and the activity provider.

IN LAYMAN'S TERMS

This clause probably won't happen in most cases, but an 'Optional' is 'a tour activity not already included in the itinerary' you end up participating in. For example, during a free day in Paris, the group wants the tour leader to set up a macaron cooking class with a French chef. No problem! In that instance, WanderList Tours (including the tour leader) is not liable for any accidents/incidents that might arise from the class (e.g., burning your hand). Rather, as mentioned in the above clauses, the third party is liable.

17. CLAIMS AND COMPLAINTS

If you have a complaint about your trip, please inform your group leader at the time it occurs so we may attempt to amend the matter. If satisfaction is not reached at the time of the complaint, then further complaint should be emailed or mailed to us within 30 days of the conclusion of the tour.

IN LAYMAN'S TERMS

If you have a complaint or claim about the tour, first, tell your tour leader. That's always the best choice and can help rectify anything within his/her power to rectify. If the problem(s) persist, please contact us (at that time) or within 30 days after the tour ends, and we can certainly try to find level ground.

18. SEVERABILITY

If a term or condition named in these Booking Conditions is deemed to be invalid, unenforceable or void, it does not affect the overall Booking Conditions. We will remove invalid points if they occur, but all other terms and conditions will remain valid. For example, this may result if a country we are visiting changes a law.

IN LAYMAN'S TERMS

If it is found (at a certain date) that something within these Booking Conditions becomes invalid or void, that particular point doesn't affect the other valid points. In other words, say a law changes or an international court or custom doesn't accept a point in these conditions about a hotel. While that point or clause has no power now, that invalid piece of the clause doesn't spread to any or all of the other (still valid and lawful) points and clauses in the Booking Conditions.

19. PHOTOS AND MARKETING

You consent to us using images or video of you from the trip for advertising and promotional purposes in any medium we choose. This may include, but is not limited to Instagram, Facebook, Twitter, and our website.

We promise to only use images or video of you for WanderList marketing purposes. We will never sell images or video of you to anyone without your permission. You give us continuous, royalty-free, worldwide, irrevocable license to use such images and video for WanderList Tours publicity and promotional purposes.

IN LAYMAN'S TERMS

We know you'd love to be showcased on our site or Instagram feed (who wouldn't?), but this is just to let you know (and you're OK with it) that WanderList Tours will use images, video, or other mediums for advertising and promotional aspects, either presently or in the future. You give us the right to use this on social media, our website, etc. We will never sell any material of this nature (without your permission).



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